

### Committee on Workforce Innovation Meeting Thursday, October 30, 2025, at 11:00 a.m.

### Join on your computer or mobile app

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Meeting ID: 246 626 315 397 7 Passcode: KF3vD7ZP

### Or call in (audio only)

+1 803-400-6195 Phone Conference ID: 459 159 856#

### **AGENDA**

I.	Welcome and Opening RemarksDr. Windsor Sherrill, Committee Chair
II.	Approval of July 31, 2025, Meeting Minutes*
III.	SC Career Readiness Program UpdateMs. Lashawn Thompson
IV.	Committee Priority Implementation Discussion
V.	Other Business/Adjourn



### Governor's State Workforce Development Board July 31, 2025, Workforce Innovation Committee Meeting Minutes

### **Members Present:** Members Absent:

Dr. Windsor Sherrill\*, Chair
Mr. Jay Holloway
Ms. Susan H. Cohen
Ms. Felicia Johnson
Col. Craig Currey
Ms. Elaine Morgan
Dr. Tim Hardee
Mr. Tyler Servant
Mr. George Patrick "GP" McLeer, Jr.
Sen. Ross Turner

Ms. Britt Vergnolle

Dr. Sherrill welcomed new Committee members, Mayor GP McLeer, Jr. and Ms. Britt Vergnolle.

Ms. Staggers explained the three (3) components of the SC Career Readiness Program:

- WIN Job Analysis, where independent contractors tour the work environment to help employers identify WIN Learning Work Ready Academic Skills, Digital Skills, and Essential Soft Skills needed by new and existing workers for job entry and advancement,
- WIN Courseware is available for jobseekers to learn the skills, and
- six (6) WIN Assessments and Credentials, Work Ready Math, Work Ready Reading, Work Ready Data, Digital Skills, Essential Soft Skills, and the custom solution, Professional Skills.

### Discussion:

After the presentation, the Committee agreed to expand the scope of this priority so that instead of promoting and developing metrics for only the Professional Skills Credential, the Committee will promote and develop metrics for the SC Career Readiness Program in its entirety. It will analyze data during the Q3 meeting to set achievement goals.



### Governor's State Workforce Development Board July 31, 2025, Workforce Innovation Committee Meeting Minutes

She also asked members to participate in choosing the <u>SC@Work</u>: 2025 Photo Contest winner. DEW's Communication Department emailed SWDB members voting instructions. The voting period closes on Monday, August 11, 2025, at 11:59 pm.

Dr. Sherrill reminded members and guests that in place of the first-quarter's SWDB meeting, everyone is encouraged to attend the 2025 Workforce Development Symposium on September 17, 2025, at the Columbia Metropolitan Convention Center. Members were asked to reply to the communication from Staff or by emailing <a href="mailto:swdb@dew.sc.gov">swdb@dew.sc.gov</a> to be registered.

The meeting was adjourned at 12:04 p.m.

# Workforce Innovation Committee

PY'25 Q2 Thursday, October 30, 2025



# Workforce Innovation Committee Meeting Agenda

- WELCOME AND OPENING REMARKS
- II. APPROVAL OF JULY 31, 2025, MEETING MINUTES\*
- III. SC CAREER READINESS PROGRAM OVERVIEW
- IV. DISCUSSION ON COMMITTEE PRIORITIES
- V. OTHER BUSINESS/ADJOURN



# Approval of July 31, 2025 Meeting Minutes\*



### Governor's State Workforce Development Board July 31, 2025, Workforce Innovation Committee Meeting Minutes

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Col. Craig Currey Ms. Elaine Morgan
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Ms. Lashawn Thompson





### SC Career Readiness

Program Updates

Workforce Innovation Committee Thursday, October 30, 2025





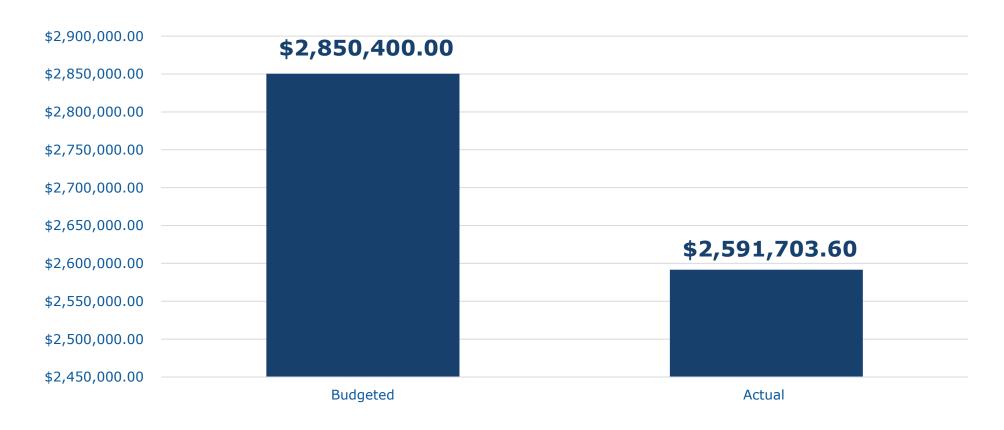
### Q1 Meeting Recap

- Presented an overview of SC Career Readiness program including:
  - Program components
  - Program benefits
  - Program activity (credential attainment and courseware utilization)
- Committee requested additional information to be used in determining key performance indicators:
  - Survey individuals who have received a credential
  - Analyze total program costs and calculate a cost per credential
  - Evaluate the assessment pass rate and credential achievement levels
- Recommend KPIs for Committee discussion





### **SC Career Readiness Cost Overview**



Total Budgeted Cost: \$2,850,400

Total Actual Cost: \$2,591,704

Difference Total v. Actual: \$258,696

Fund Utilization Rate: 91%

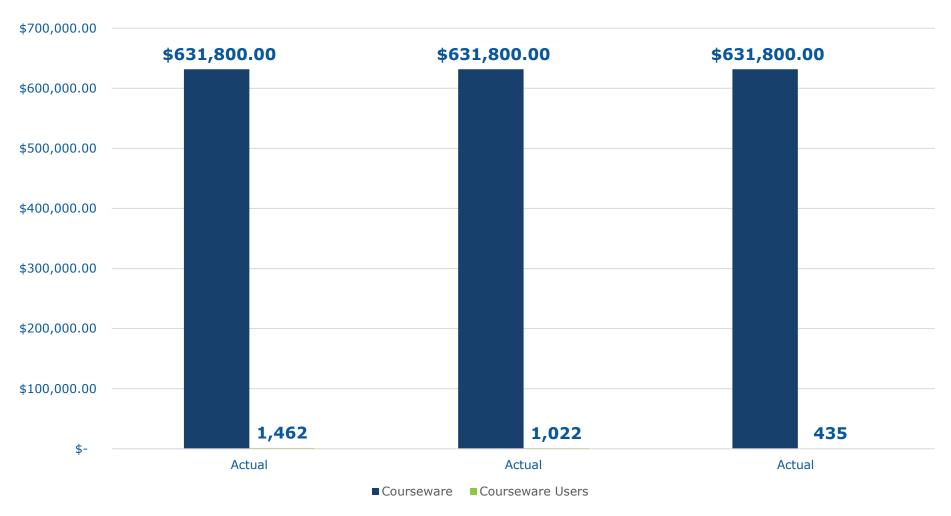
### SC Career Readiness Budgeted v. Actual Cost by Program Year



# SC Career Readiness Budgeted v. Actual Cost by PY and Type



### SC Career Readiness Budgeted v. Actual Cost for Access to Courseware

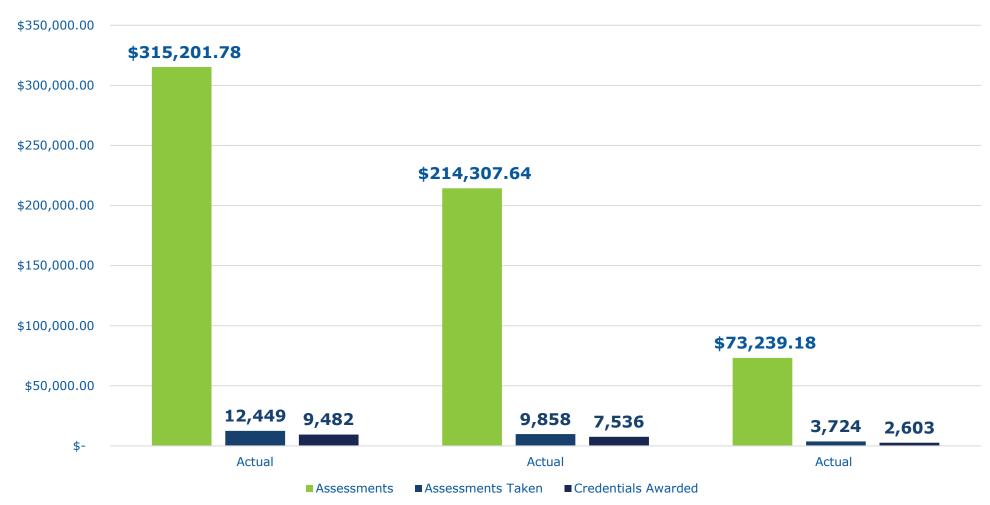




### SC Career Readiness Budgeted v. Actual Cost Assessment Activity

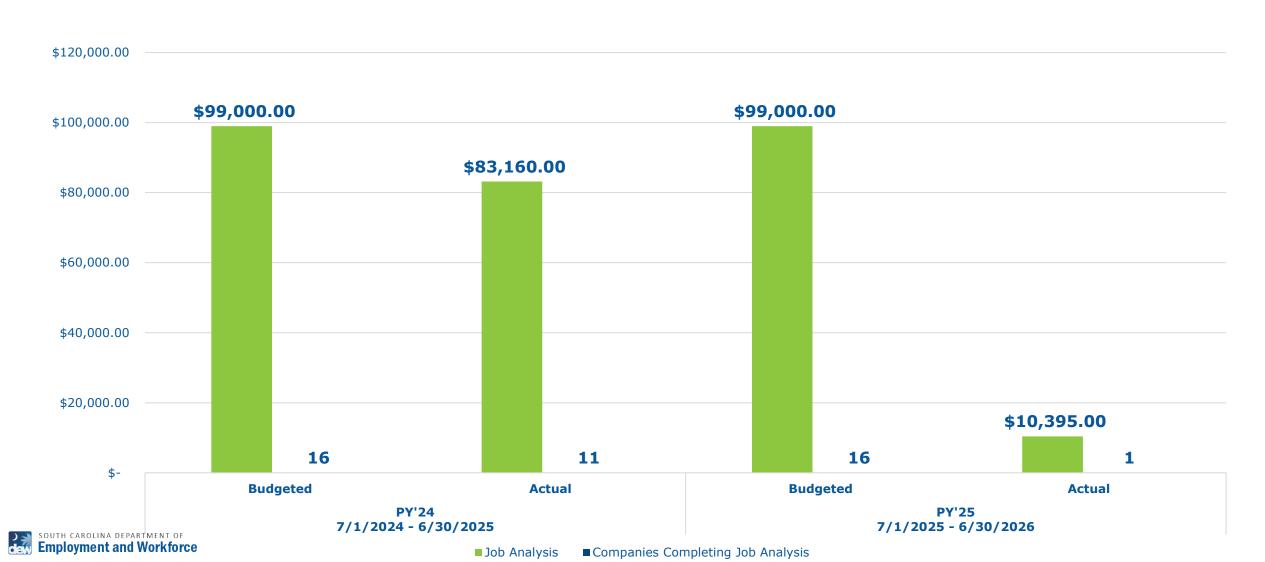


### SC Career Readiness Budgeted v. Actual Cost Per Credential





# SC Career Readiness Budgeted v. Actual Cost Job Analysis Activity



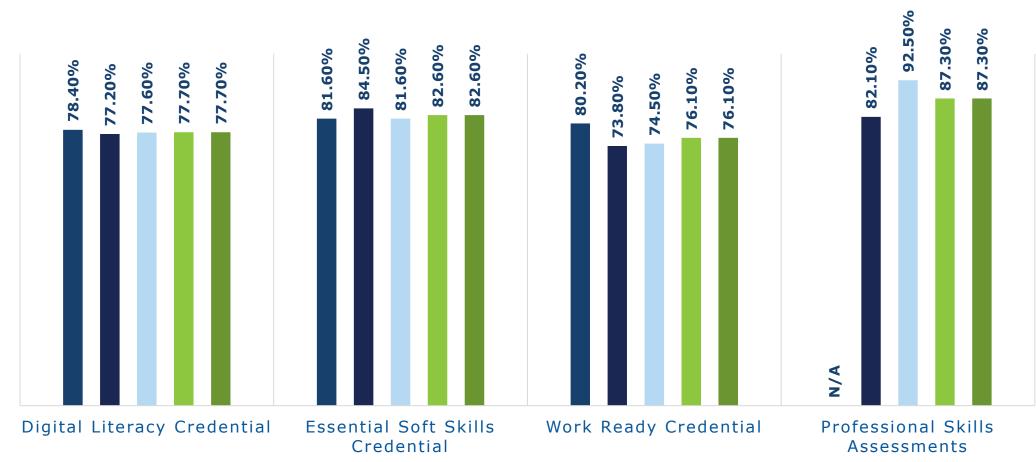
### SC Career Readiness Budgeted v. Actual Cost





### Credential Attainment Rate Over Program

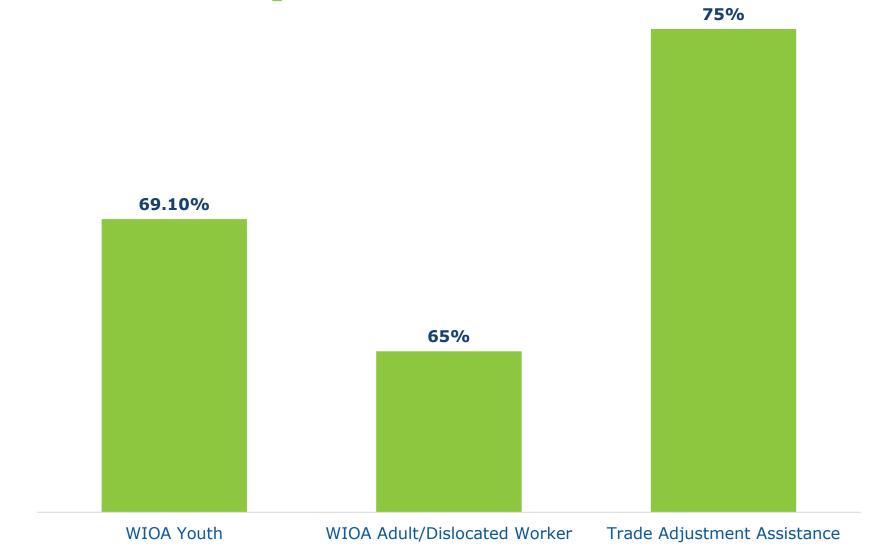
■ Year 1(-6/30/2023) ■ Year 2(7/1/23 - 6/30/24) ■ Year 3(7/1/24 - 6/30/25) ■ Year 4(7/1/25 - Present) ■ Average



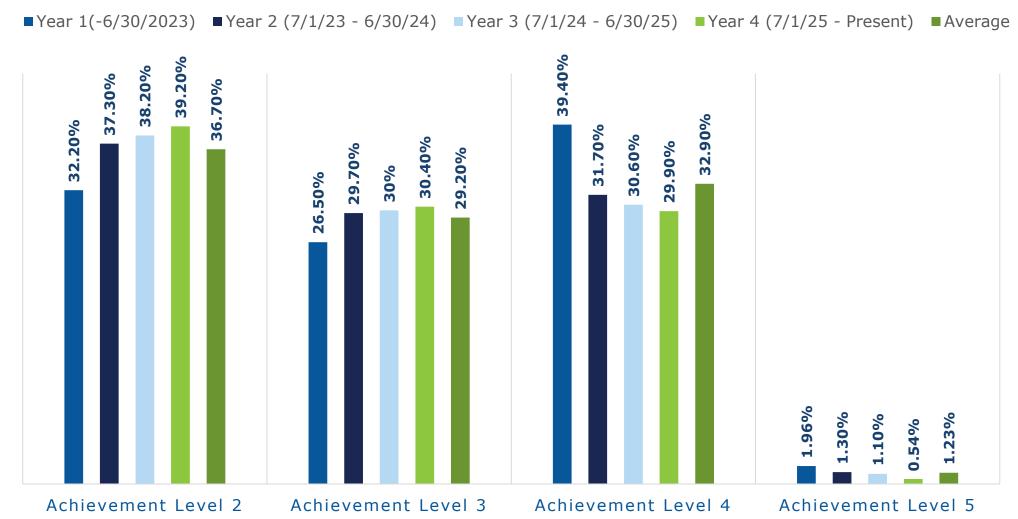


## Federal Programs Credential Attainment Requirement

Employment and Workforce



### WIN Achievement Level Rate Over Program







### **Understanding O\*NET Job Zones**

Job Zone	Experience	Education	Training	Examples
1 – Little to no preparation	Little or no previous work-related skill, knowledge, or experience is needed	May require a high school diploma or GED certificate	A few days to a few months of on-the job training	Fast Food and Counter Workers
2 – Some preparation	Some previous work- related skill, knowledge, or experience is usually needed	Usually require a high school diploma	A few months to one year of on-the job training; apprenticeship	Retail Salespersons, First-Line Supervisors of Retail Sales, Food Preparation and Serving Workers, Stockers and Order Fillers, Heavy and Tractor-Trailer Truck Drivers, Secretaries and Administrative Assistants, Except Legal, Medical, and Executive Customer Service Representatives, Laborers and Freight, Stock, and Material Movers, Hand Security Guards and Production Workers
3 – Medium preparation	Previous work-related skill, knowledge, or experience is required	Most require training in vocational schools, related on-the-job experience, or an associate's degree	One or two years of training involving both on-the-job experience and informal training; apprenticeship	Maintenance and Repair Workers, General Radiologic Technologists and Technicians Janitors and Cleaners, Except Maids and Housekeeping Cleaners Computer User Support Specialists Licensed Practical and Licensed Vocational Nurses Cardiovascular Technologists and Technicians
4 - Considerable preparation	Considerable amount of work-related skill, knowledge, or experience is needed	Most of these occupations require a four-year bachelor's degree	Usually need several years of work-related experience, on-the-job training, and/or vocational training.	Registered Nurses Medical and Health Services Managers Social and Human Service Assistants Securities, Commodities, and Financial Services Sales Agents
5 – Extensive preparation	Extensive skill, knowledge, and experience are needed	Most of these occupations require graduate school	May need some on-the-job training, but most of these occupations assume that the person will already have the required skills, knowledge, work-related experience, and/or training.	Physical Therapists

# O\*NET Job Zone & WIN Achievement Level Alignment



### **Achievement Level 2:**

Earning an Achievement Level 2 credential indicates that the learner has the foundational skills to pursue o\*NET Job Zone Level 2 career pathways.

### **Achievement Level 3:**

Earning an Achievement Level 3 credential indicates that the learner has the foundational skills to pursue o\*NET Job Zone Level 3 career pathways.

### **Achievement Level 4:**

Earning an Achievement Level 4 credential indicates that the learner has the foundational skills to pursue o\*NET Job Zone Level 4 career pathways.

### **Achievement Level 5:**

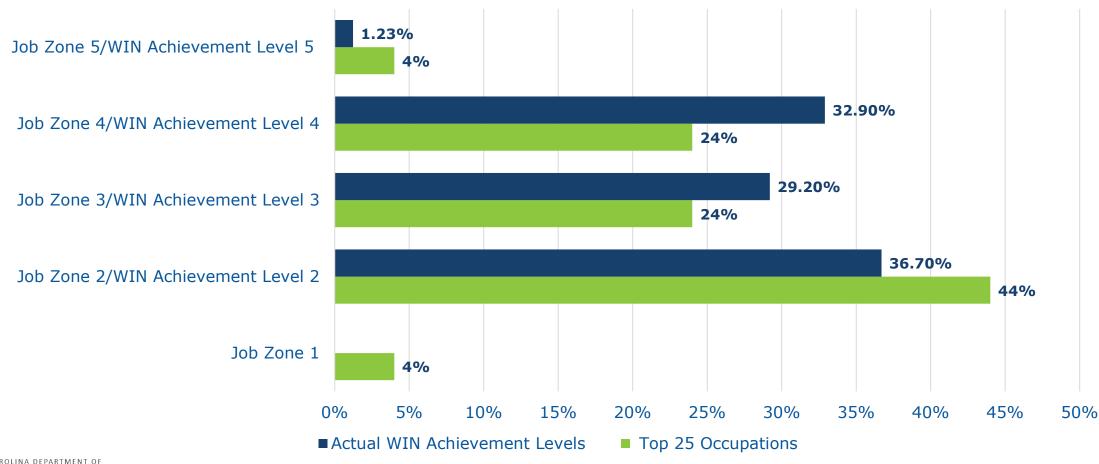
Earning an Achievement Level 5 credential indicates that the learner has the foundational skills to pursue o\*NET Job Zone Level 5 career pathways.



### **Top 25 Job Openings Statewide**

ob Zone	Occupation	Total Active Postings in SC, Oct 2024 - Oct 2025
1	Fast Food and Counter Workers	9,661
2	Retail Salespersons	21,515
2	First-Line Supervisors of Retail Sales Workers	20,759
2	First-Line Supervisors of Food Preparation and Serving Workers	11,337
2	Stockers and Order Fillers	10,855
2	Heavy and Tractor-Trailer Truck Drivers	9,954
2	Sales Representatives of Services, Except Advertising, Insurance, Financial Services, and Travel	9,378
2	Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	7,812
2	Customer Service Representatives	6,822
2	Laborers and Freight, Stock, and Material Movers, Hand	5,773
2	Security Guards	5,208
2	Production Workers, All Other	5,132
3	Maintenance and Repair Workers, General	13,145
3	Radiologic Technologists and Technicians	8,447
3	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	7,185
3	Computer User Support Specialists	4,988
3	Licensed Practical and Licensed Vocational Nurses	4,883
3	Cardiovascular Technologists and Technicians	4,875
4	Registered Nurses	40,984
4	Medical and Health Services Managers	15,731
4	Social and Human Service Assistants	10,556
4	Securities, Commodities, and Financial Services Sales Agents	8,269
4	Human Resources Specialists	6,789
4	Business Operations Specialists, All Other	6,534
5	Physical Therapists	6,918

# Alignment Of WIN Credential Achievement Levels With O\*NET Job Zones For Top 25 Occupations







### **Survey Highlights**

- 55% reported the credential delivered the outcomes they anticipated
- 30% indicated the attainment of the WIN credential helped them obtain a job
- 15% said it did not directly impact their job search
- 55% are still seeking employment
- Employer Recognition of WIN
- 10% stated employer required the WIN credential
- 30% said WIN credentials were not required, but believe the credential strengthened their application
- **60%** reported employer did not mention it
- Limited employer recognition underscores the importance of connecting credentials to in-demand jobs



### **Key Takeaways**

### Program Efficiency & Cost

- Program costs have remained relatively flat
- Fund utilization is strong at 91%
- The cost per credential is reasonable and consistent across the program years
- Further evaluation is needed to determine ROI of WIN Courseware

### Credential Attainment & Alignment

- Participants are steadily earning WIN credentials, and many achievement levels align with in-demand jobs, demonstrating program effectiveness
- Credential attainment aligns with or exceeds benchmarks for federal programs,
   though some gaps remain at certain levels



### **Key Takeaways**

### Workforce Opportunities and Diversity

- Top occupations span multiple sectors, offering diverse career opportunities
- Linking credential to in-demand jobs ensures alignment with workforce needs

### Employer Engagement

- Employer recognition of WIN credentials is limited
- Outreach is needed to increase awareness, utilization of the job analysis tool,
   and adoption of WIN credentials in hiring decisions

### Jobseeker Support

 While many participants report positive outcomes, additional guidance and training could help jobseekers attain higher level credentials and improve employment outcomes



# **Projected Key Performance Indicators and Next Steps**

### Indicators

- Fund utilization rate
- WIN assessment utilization and credential attainment rate
- Alignment of WIN achievement levels with Job Zones for in-demand jobs
- Employer utilization of the WIN Job Analysis Tool

### Next Steps

- Four key indicators identified for tracking and improvement
- Numeric growth targets to be set after baseline data review
- Focus on measurable progress in fund utilization, credential attainment, alignment with job zones, and employer engagement











### Workforce Innovation Committee PY'25

Priorities	Description
Promote SC Career Readiness Program, developing credential attainment goal.  (Expanded – Q1)	Promote SC Career Readiness Program credentials across the workforce system, increasing the number of credentials obtained, while increasing the number of employers that recognize the credential as a value add when evaluating employment applicants.
Explore how to maximize youth employment resources.	Increase awareness of resources for career pathways for K-12 students and parents.
Collect and distribute a catalog of promising practice and models for removing obstacles, primarily related to transportation, childcare, and housing.	Collect promising practices, models, and resources to increase awareness of resources to mitigate obstacles to employment, to create and distribute an electronic and physical resource catalog for to the SC Works system.



# Committee Discussion on Implementation of Priorities

I. EXPLORE HOW TO MAXIMIZE YOUTH EMPLOYMENT RESOURCES

II. COLLECT AND DISTRIBUTE A CATALOG OF PROMISING PRACTICE AND MODELS FOR REMOVING OBSTACLES TO EMPLOYMENT



### Thank You!

**Upcoming Meetings and Events:** 

Full Board - December 11, 2025

